

***SWORD***

UPGRADE YOUR BUSINESS

**SwordIntech**

**Sword Intech**

*global insurance solutions*

Multiple Business Lines + Flexibility + Modularity + Scalable + Internationalised + Process logic = Productivity + Speed to Market + Future proof + Real time reporting + Compliance + Cost Effectiveness

# SWORD

UPGRADE YOUR BUSINESS

## SwordIntech

## Capabilities Overview

### Global solutions for the insurance, reinsurance and healthcare industries

#### Why Sword Intech

Our industry expertise combined with our highly-configurable products ensure both initial go-live and subsequent changes are rapidly implemented.

We introduce best practice from business with nearly 40 years' experience, supporting over 50 customers in 11 countries.

Our solutions support multiple business lines within single products enabling instantaneous consolidated accounting visibility and reporting.

With intelligent administration and automated processes we can increase underwriter time spent generating new business by 40%.

We ensure rapid adoption and high productivity gains through "Fit for Purpose" pre-configured versions providing a high degree of functionality and fit to a variety of business lines.

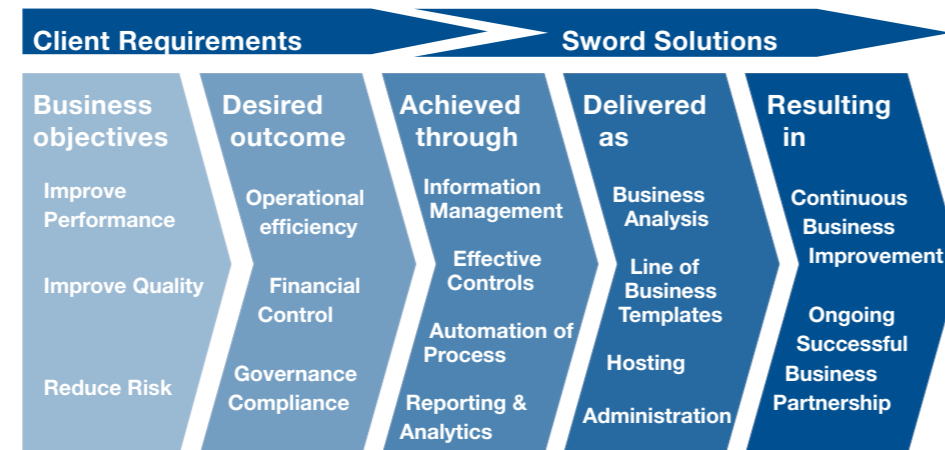
An intuitive and user-friendly user interface combined with business process driven navigation reduces training of most user roles to hours rather than days.

Our solutions reduce management consolidation overhead through a single comprehensive system capable of handling multi-language, multi-currency, multi-office, multi-tax and multiple lines of business.

Sword Intech software and consultancy is chosen by leading insurers and reinsurers globally to deliver comprehensive, integrated insurance administration systems. Our solutions are trusted to help our clients' operations respond effectively and efficiently in today's ever-changing competitive landscape. With 40 years' experience our specialist teams across the global insurance world support over 50 companies in 13 countries.

Key to the success of our software and business solutions is our unique combination of industry and technology experts who are committed to delivering innovative solutions in collaboration with our clients. Working in partnership to ensure a clear understanding of your business we are proven to deliver tangible results that deliver a step-change in your systems capability.

#### Proven track record in providing effective business solutions



#### Leading Edge Software

Our leading-edge functionally-rich Open<sup>®</sup> software is designed to be rapidly deployed supporting multiple business lines across commercial, retail, healthcare, marine, Lloyd's and the London markets. With the flexibility to add incremental business lines and the scalability to support international expansion Sword Intech provides its customers with comprehensive future-proof insurance administration solutions

***“Sword Intech has extensive specialist knowledge of the market and shares our passion for delivering innovative insurance solutions in close collaboration with our customers”.***

Andrew Turner, Director of IT, Hiscox

- **Speed to Market:** Our pre-configured out-of-the-box software is quickly deployed, agile and scalable enabling rapid configuration changes.
- **Feature-rich:** The highly-functional feature-rich software supports a range of classes and specialist lines including commercial, retail, marine, Lloyds and the London market.
- **Future Proof:** Built with the agility to respond to the evolving needs of your operation supporting both the extension of business lines and international expansion.
- **Integrated:** Comprehensive insurance administration functionality linking with, or replacing, existing legacy solutions.
- **Modular:** Based on modular components our easily configurable software ensures that our clients only need to implement the functionality that is required to support their business.
- **Global Capability:** The ability to manage multiple sites, legal entities, currencies and tax scenarios to truly support today's market requirements is integral to our software.
- **Comprehensive:** Supporting all of your business processes from the set-up of policy information to underwriting, reinsurance, claims processing and accounting.
- **Business Process Management:** Real-time information management, financial control and audit capability fully support back-office requirements.

#### Industry Expertise

Our experienced team of business analysts have successfully implemented over 50 systems in some of the world's leading insurance and reinsurance companies, with a dedicated practice servicing the global healthcare industry. Utilising their experience and proven methodologies, Sword Intech's business analysts guide customers through a process that ensures both the optimisation of business processes and the maximum fit for their business.

What makes Sword Intech's business analysts different is that a large proportion have themselves either been underwriters or brokers, giving them unprecedented insurance expertise and knowledge. So, when you talk to Sword Intech's business analysts they already fully understand the business challenges facing you and can add significant value to your implementation.

#### Our Group

Sword Intech is part of the international IT products and services company Sword Group. Sword specialises in the supply of high value business applications to major clients in key vertical markets. With over 2,000 specialist staff, Sword is organised into business units that either have a specific market or technology focus, or provide services that can be made available to other business units or their customers. As a member of Sword, Sword Intech has access to this wealth of expertise and services and can provide these as part of a comprehensive solution to its customers.

#### Our Group Expertise

- CRM - interaction and optimisation
- GRC – management and optimisation
- Document Capture – including high volume processing
- Document Output – including high volume printing
- Search Optimisation – including graphical and image
- GIS – Linked to business intelligence
- STP – Cleansing and validation
- CTI – Computer Telephony Integration
- E-Mail - Interrogation and Integration
- BPM – Business Process Management
- Sword Group Services
- Quality Assurance and Testing
- Application/Product Hosting
- Third Party Administration
- Application/Product Support
- Research and Development
- Language Translation & Localisation

# **SWORD**

UPGRADE YOUR BUSINESS

For a complete listing of our products and services please visit our website

[www.sword-group.com](http://www.sword-group.com)

## London

1 St Katharine's Way  
London  
United Kingdom  
E1W 1UN  
t 020 7553 2500

## New York

17 State Street  
26th Floor  
New York  
NY 10004  
t +1 212 279 67 34

## Bermuda

2 Elliot Street West  
Hamilton  
HM 09  
Bermuda  
t +1 441 292 2571

e [sales@sword-intech.com](mailto:sales@sword-intech.com)

© Sword Group 2009